Udeels — Capability statement

Udeels India Private Limited · #13, SJR Eternity Layout, Hoodi, Bengaluru, Karnataka 560048, India

Custom software, AI agents and SaaS platforms — shipped fast, owned by you.

Senior engineers, strict NDA, full source code and test reports at handover. Send a PRD, mockups or requirements: within a day, a working backend; a working MVP in one week.

Services

- **AI Agents** — Support, sales and operations agents grounded in your data, with permissions, approvals and a full audit trail.
- **Agentic Workflows** — Multi-step automations with human-in-the-loop approvals, rollbacks, SLAs and notifications.
- **Multi-tenant Agentic Solutions** — One agent platform serving many customers — isolated data, per-tenant policies and roles for every agent.
- **Multi-tenant SaaS Development** — Tenant isolation, RBAC, SSO, billing and admin consoles engineered in from day one.
- **MVP Solutions** — A working, investor-ready product with auth, roles and an admin panel — deployed, not prototyped.
- **PRD to Full-Stack Solutions** — Hand us a PRD; get back a deployed full-stack product — UI, APIs, data, roles, tests and docs.
- **B2B & B2C App Development** — Customer apps, partner portals and buyer-seller marketplaces for web and mobile.
- **Complex Integrations** — Identity, payments, CRM, ITSM, code platforms, clouds and live databases — connected securely, per tenant.
- **Internal Tools & Admin Panels** — Admin consoles on top of your existing databases, with roles and audit logs.

What every client receives

- The complete working solution
- Full source code
- Customer-facing app
- Admin panels
- Deployment scripts
- Full test suite and test reports
- Usage guides
- 3 months of support
- Hosting cost estimate with every proposal

Work

Client projects: Raya Rentals & Tours, Skills Marathon. Reference builds (built by Udeels, not client engagements): Lumen (Healthcare), BrightSmile (Healthcare), TrialCore (Life sciences), Sentinel (Insurance), Ledgerline (Fintech), Atelier (Commerce), Tavola (Hospitality), FieldOps (Field service), FleetPro (Travel & mobility), Backlot (Media), Summit CRM (Sales), Haven (Real estate), PulseFit (Fitness), Concierge (Customer support), Amplify (Marketing).

Integrations

Identity & SSO: Okta, Auth0, Azure AD / Entra ID, Google Workspace, SAML, OIDC. Payments & billing: Stripe, Razorpay, PayPal, UPI, Subscriptions & invoicing. CRM & sales: Salesforce, HubSpot, Zoho, Pipedrive. ITSM & work: ServiceNow, Jira, Confluence, Asana. Code & DevOps: GitHub, Bitbucket, GitLab, CI/CD pipelines. Cloud & deployment: AWS, Google Cloud Run, Azure, on-prem VMs. Messaging & comms: Slack, Microsoft Teams, Twilio, WhatsApp Business, SendGrid. Data & databases: PostgreSQL, MySQL, SQL Server, Snowflake, BigQuery.

Core technology

OpenAI GPT, Anthropic Claude, MCP, RAG, pgvector, React, Next.js, TypeScript, Tailwind, Node.js, Python, FastAPI, PostgreSQL, MongoDB, Redis, AWS, Google Cloud, Docker, Kubernetes, Okta, SAML SSO, Stripe, Razorpay, Slack, WhatsApp API.

Engagement models

Fixed-scope MVP (typical: from 1 week) · Dedicated team (typical: 3+ months) · Time & materials (weekly reporting) · Support & maintenance (monthly retainer). Deployment on-prem, AWS or Google Cloud.

Security & compliance

Mutual NDA before discovery. Tenant isolation, role-based access, field-level privacy, audit logs, SSO, TLS and encryption at rest, secrets management, dependency scanning. Personal data handled in line with India's DPDP Act 2023 and GDPR / UK GDPR.

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